

IBM XIV Remote Support Proxy
Version 1.3.1

Release Notes



Note

Before using this information and the product it supports, read the information in "Notices" on page 3.

First Edition (July 2012)

This edition applies to version 1, release 3 modification 1, of IBM XIV Remote Support Proxy, and to all subsequent releases and modifications until otherwise indicated in new editions.

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Release notes for Remote Support Proxy V1.3.1

IBM® System Storage® Remote Support Proxy is available. Compatibility, installation, and other getting-started issues are addressed.

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Description

The remote support system for the IBM System Storage requires TCP/IP communication between the XIV® system and the XIV Remote Support Center. When an XIV system does not have direct access to the Internet (for example, due to a firewall), you can use the IBM XIV Remote Support Proxy to facilitate that connection.

The following list provides the current technical changes and enhancements to the Remote Support Proxy:

- After Remote Support Proxy v1.3.0 runs for a period of time, it stops allowing new connections between XIV systems and the XIV Remote Support Center. Remote Support Proxy v1.3.1 fixes this issue.

System requirements

The following operating systems are supported:

- Red Hat Enterprise Linux, version 6.0 or later, for x86 and x86-64 systems
- Red Hat Enterprise Linux, version 5.1 or later, for x86 and x86-64 systems
- Red Hat Enterprise Linux, version 4.6 or later, for x86 and x86-64 systems
- SUSE Linux Enterprise Server 11 or later, for x86 and x86-64 systems

Installing the Remote Support Proxy

For step-by-step installation and upgrade instructions, see the Installing and upgrading the Remote Support Proxy (clusterdev5.raleigh.ibm.com:8081/help/topic/com.ibm.help.xiv.doc/xiv_rsp13installandconfig.html) in the information center.

Limitations

At time of publication, there were no known problems or limitations.

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