

IBM Cloud Object Storage System
3.16.0 November Maintenance

Release Notes



This edition applies to IBM Cloud Object Storage System™ and is valid until replaced by new editions.

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Support information

Technical support contacts.

For more information on the product or help with troubleshooting, contact IBM Support at ibm.com/mysupport or visit the [Directory of worldwide contacts](#).

Chapter 1. New Features and Improvements in ClevOS 3.16.0

Expiration Lifecycles for Versioned Objects and Incomplete Multipart Uploads in Container Mode (1697)

The ClevOS system currently allows users to easily manage stale data by configuring expiration lifecycle on a bucket. This system only supported regular (non-versioned) objects in the past, disallowing users from enabling expiration on versioning-enabled container vaults (and vice versa). This feature extends object expiration to include versioned objects and incomplete multipart uploads. Users with versioned buckets and work flows that create incomplete MPUs can now take advantage of expiration lifecycle to manage their usage.

Add new channel for external management services (1786)

A new channel was created to support a new subnet/VLAN configuration to access external services.

Chapter 2. Interface Modifications

API updates for ClevOS 3.15.7 have been referenced in the following documentation:

- REST API Developer Guide
- Cloud Storage Object (CSO) API 2.5 Developer Guide

API updates for ClevOS 3.15.1 have been referenced in the following documentation:

- Container Mode Service API Guide
- CSO API 2.5 Developer Guide
 - COS-71196, hard quota support for buckets was originally added as part of F1342 (update to Service API). In the course of development for F1616, the following fix was added. First, it was found that the response when the hard quota is exceeded was using vault mode terminology. As part of the fix, the **<Code>** and **<Message>** fields were updated to the output below.

```
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<Error>
  <Code>BucketQuotaExceeded</Code>
  <Message>The specified bucket hard quota has been exceeded.</Message>
  <Resource>/container/test</Resource>
  <RequestId>00000000-0000-0000-0000-000000000000</RequestId>
  <statusCode>507</statusCode>
</Error>
```

API updates for ClevOS 3.15.0 have been referenced in the following documentation:

- REST API Developer Guide

API changes for ClevOS 3.14.13 have been referenced in the following documentation:

- *Cloud Storage Object API 2.5 Development* guide (COS-76460/COS-76461)
 - PUT ACL for an Object in the Versioning Enabled bucket, with a non-existent version returned a 404 error code. However no information was included in the error code, message, and field. New behavior is updated to include the following fields as part of the response:
 - Error code: NoSuchVersion
 - Error message: The specified version does not exist.
 - Extra fields: <Key>object_name</Key><VersionId>requested_version_id</VersionId>
 - PUT/GET ACL for an Object with VersionId which has a delete marker returned a 404 error code. New behavior is updated to return a 405 error code with the below fields as part of the response.
 - Error code: MethodNotAllowed
 - Error message: The specified method is not allowed against this resource.
 - Extra fields: <Method>method</Method><ResourceType>DeleteMarker</ResourceType>
- *Cloud Storage Object API 2.5 Development* guide (COS-73284)
 - New behavior is updated to include the header x-amz-version-id in the response for a PUT object for a version enabled bucket only when the versioning mode is ENABLED. Previously, the x-amz-

version-id header was included with a value of “null” in the PUT Object response when the versioning mode was SUSPENDED. This behavior is updated and the x-amz-version-id header is not included in the response.

New behavior is updated to include header x-amz-delete-marker with a value of “true” to be returned for GET/HEAD/DELETE object operations only when the object has a delete marker.

- GET/HEAD for an Object in the Versioning Enabled bucket, with a non-existent version returned a 404 error code. However no information was included in the Error code, message and field. New behavior is updated to include the following fields as part of the response.

Error code: NoSuchVersion

Error message: The specified version does not exist.

Extra fields: <Key>object_name</Key><VersionId>requested_version_id</VersionId>

- GET/HEAD for an Object with VersionId which has a delete marker returned a 404 error code. New behavior is updated to return a 405 with the below fields as part of the response.

Error code: MethodNotAllowed

Error message: The specified method is not allowed against this resource.

Extra fields: <Method>method</Method><ResourceType>DeleteMarker</ResourceType>

- GET/HEAD for an Object in the Versioning Suspended bucket using the versionid=null returned a 404 error code. New behavior is updated to return the object if present and return a 200 error.

Chapter 3. Resolved Issues

Resolved issues in 3.16.0 November Maintenance

<i>Table 1. Resolved issues</i>	
Issue	Description
COS-84483	Resolved an issue with SNMP Alert Forwarding which leads to permit exhaustion and prevents the device from reporting status to the IBM Cloud Object Storage Manager™.
COS-84521	An issue was resolved in which some Manager to device communication was prevented when external device certificates were used.
COS-85038	Resolved an issue where intent (storage type 4) slices were not cleaned up when one or more stores in a stripe were down, potentially leading to intent storage limit errors

Resolved issues in 3.16.0

<i>Table 2. Resolved issues</i>	
Issue	Description
	Nothing to report.

Chapter 4. Product Alert Notifications

IBM® clients with an IBM ID may sign up to receive product alert notifications that contain important information that may impact the use of the IBM Cloud Object Storage System™. In order to receive these notifications, clients need to subscribe to the "IBM Cloud Object Storage System™" product in [MyNotifications](#). The table below represents the alert notifications that are applicable while running this latest version of ClevOS at the time of this release note publication. For any questions regarding the content of these product notifications, contact IBM Support.

Table 3. Product Alert Notifications for the IBM Cloud® Object Storage System

Alert Notification Title	Impacted ClevOS™ Releases	Alert Notification Published Date
Potential communication alert on the IBM COS Manager®	ClevOS 3.15.8.106, 3.15.8.111, 3.16.0.28, 3.16.1.24	Oct 6, 2021
Expiration of "DST Root CA X3" root certificate interaction with COS	All ClevOS releases	Sep 30, 2021
Slicestor® disks may unexpectedly transition to a DIAGNOSTIC state.	ClevOS 3.15.3 and future releases	Sep 10, 2021
Performance implications of non-homogenous COS storage pool expansions	All ClevOS releases	Jun 30, 2021
API changes related to S3 Object Versioning	3.15.7 and future releases	Apr 19, 2021
Issue with adding multiple drives in a IBM COS Slicestor® appliance	All ClevOS releases	Jul 20, 2020
A firmware issue can cause IBM COS Gen2 HW nodes to fail to boot up	ClevOS independent	Jun 18, 2020
Java™ version incompatibility preventing IPMI access	ClevOS independent	Mar 12, 2018
IPMI Configured via nut Command Does Not Persist on Device Restart	ClevOS independent	Jun 27, 2017
Drive-managed Shingled Magnetic Recording (SMR) drives are not approved and should not be used with named-object protocol workloads	ClevOS independent	Mar 16, 2017
IBM COS Slicestor® 2584 Fails to Attach Drives	ClevOS independent	Feb 2, 2017

Chapter 5. Known issues

Table 4. Known issues

Issue	Failing Condition	Disposition
COS-58128	DLM cannot process more than 16 hot-swap events at once.	This issue will be fixed in a future release.
COS-50579	There is a known issue where slice data being reallocated from one Slicestor device to another would not be appropriately removed from the source Slicestor device if the reallocation process was erroneously marked as complete."	This issue still exists in 3.14.3 because the change was reverted in the latest fix.
COS-11201	In the Event Console of the Manager User Interface, the event details section for failing disk migration events contains a parameter that is called Migration Progress. However, it is not clear what this value represents.	This value corresponds to the percentage of failing disk migration that is complete.
COS-11355	Replacing a failed drive with another failed drive results in an inconsistent view on the Manager User Interface. On the Monitor Device page, in the "Summary of device health" section, both the replaced failed drive and the new failed drive are shown. The "Drive Information and Actions" view of the drive layout shows the replaced failed drive. On the Maintenance page, the FRU report contains the replaced failed drive.	Perform another replacement of the failed drive with a good drive.
COS-13575	The "stop migration" operation for failing disk migration on the Manager User Interface (UI) can take ~20 seconds to complete after being initiated by the user. The button continues to be enabled during this time. This issue exists for dispose and reset disk operations as well.	Do not hit the button again until the operation completes. If the drive stays in the same state for more than 20 seconds, perform a refresh of the page. If the drive continues to stay in this state, follow the recommended action that is provided in the Manager Administration Guide under disk lifecycle management.
COS-10031	When resuming a drive in the DIAGNOSTIC state from the Manager User Interface, it can take ~20 seconds to complete. The resume button is not disabled during this time.	Do not hit the resume button until the operation completes. If the drive stays in the DIAGNOSTIC state for more than 20 seconds, perform a refresh of the page. If the drive continues to stay in this state, follow the recommended action that is provided in the Manager Administration Guide under disk lifecycle management.

Table 4. Known issues (continued)

Issue	Failing Condition	Disposition
COS-10445	When using the storage command from the localadmin shell on a Slicestor® device, it is possible to resume all drives that are currently in the DIAGNOSTIC state. However, in some cases , this process can take too long, which will cause the command to return an error code -15 due to a timeout.	Despite the error, the resume process is continuing in the background. The storage list command can be used to monitor the progress of resume process.
COS-7488	When performing a storage pool set removal, it is possible that once the reallocation has finished for a source Slicestor device, it can show some small amount of data still present.	No action is required. Once the set removal has completed, all slices have been reallocated to the new storage pool. Any discrepancy in a Slicestor device's used space is generally a result of small inaccuracies that can occur during normal usage of the system.
COS-13504	When failing a quarantined drive, it is possible that after data has been migrated off the failing drive, the Manager event console will report that no data migration was attempted.	No action is required. Despite the event description, data migration will always be attempted unless the user specifically chooses to skip migration via the localadmin shell storage command.
COS-22990	The S3 remote proxy implementation of vault proxy has a few limitations that are related to communicating with an Amazon S3 endpoint. The version of the AWS SDK used to communicate to Amazon defaults to using V2 instead of V4 authentication, causing authentication issues when communicating with certain AWS endpoints.	For further assistance in configuring a remote proxy for use with Amazon S3, contact IBM customer support.
COS-23962	Vault quotas are static and do not update when storage pool capacities change. If a system expansion, set replacement, or set removal is performed on the storage pool, vault quotas for any vaults on that pool will not update to consider the new capacity.	The user-defined vault quotas work as expected. However, they cannot be consistent with the current storage pool capacity. For example, a vault quota can be higher than total storage pool capacity after a set removal.
COS-29681	When using the Microsoft IE9 web browser, certain Manager user interface elements like the left navigation panel and the vault capacity bar charts on the Monitor Vault page cannot appear.	Microsoft has ended support of IE9 and IE10. Users should upgrade to Microsoft IE11 or higher, or use an alternative browser, such as Firefox, Safari, or Chrome.
COS-64358	If an Accesser device restarts during a cycle , a small number of object deletions may be delayed up to 72 hours.	This issue will be fixed in a future release.

Upgrading and Installation

Table 5. Upgrading and Installation

Issue	Failing Condition	Disposition
	Nothing to report	

Container

Table 6. Container

Issue	Failing Condition	Disposition
COS-1852	When attempting to write an object to a container that does not exist, the Accesser® appliance returns an HTTP 404 response with an error message of NoSuchKey instead of the appropriate NoSuchBucket. This includes cases where the container name includes a "/".	Ensure that your vault or container is successfully created before attempting to write objects to it. If you receive an error message of NoSuchKey for an upload request, verify that the container you are addressing does exist.
COS-15401	If a user attempts to create a management vault by using "manual configuration" (accessed through the Configure Management Vault page) based on an existing vault template, management vault creation fails with the following message: "Cannot create a management vault from this template. It is deployed to access pools with standard vaults"	Use the "automatic configuration" available on the Configure Management Vault page.

Alerting and Reporting

Table 7. Alerting and reporting

Issue	Failing Condition	Disposition
	Nothing to report.	

System Behavior

Table 8. System behavior

Issue	Failing Condition	Disposition
COS-2498	The usage of a disk is counted while the disk is offline. However, its capacity is not counted.	No action. Awareness of limitation. If necessary, a restart of core would fix the usage values. Limit DLM events.

Table 8. System behavior (continued)

Issue	Failing Condition	Disposition
COS-2128	In a GDG configuration with high request latency to the remote stores and low latency to local stores, an Accesser Appliance opens multiple connections to the remote stores and a single connection to local stores. Large bursts of IO can overwhelm the single local connection, resulting in elevated response times and operation latencies.	Using the System Advanced Configuration framework, the Accesser Appliance can be configured to open multiple connections to local stores, allowing it to better handle burst of IO activity. The parameter to configure appropriately is network.connection-profile. Please refer to section 3 of the Advanced System Configuration guide for more details.
COS-1920	Support for "encoding-type" header when performing xml-based listing requests is not currently provided.	This feature is not currently supported.

Storage Pools

Table 9. Storage pools

Issue	Failing Condition	Disposition
COS-2642	On the *Monitor Storage Pool Page, the Reallocation Progress graph, which displays historical data, is inaccurate when a device is down or statistics are not collected for a window of time.	The Data Reallocation progress bar, available at the top of the *Monitor Storage Pool Page, is always accurate. This view reflects the status and should be used to monitor progress of the data reallocation activity.

Data Evacuation

Table 10. Data evacuation

Issue	Failing Condition	Disposition
	Nothing to report.	

System Configuration

Table 11. System configuration

Issue	Failing Condition	Disposition
	Nothing to report.	

Deleting objects

Table 12. Deleting objects

Issue	Failing Condition	Disposition
	Nothing to report.	

Manager Web Interface

Issue	Failing Condition	Disposition
COS-10031	When resuming a drive in the DIAGNOSTIC state from the Manager User Interface, it may take ~20 seconds to complete. The resume button is not disabled during this time.	Do not hit the resume button until the operation completes. If the drive stays in the DIAGNOSTIC state for more than 20 seconds, perform a refresh of the page. If the drive continues to stay in this state, follow the recommended action that is provided in the Manager Administration Guide under disk lifecycle management.
COS-23764	Upon network failure while going through the one time setup process in the manager, a network error page appears. When the network comes back, reload the page, at which point an internal server error page appears in some scenarios.	Log out of the internal server error page and log back into the manager, which will take you through one time setup again.

Vaults

Issue	Failing Condition	Disposition
	Nothing to report	

Vault Mirrors

Issue	Failing Condition	Disposition
COS-7019	When performing IO against a vault mirror with synchronous writes disable, HEAD requests performed against a successfully written object may return an HTTP 404 response.	If an HTTP 404 is returned for a HEAD request for a recently written object, please retry your request.

Vault migration

Issue	Failing Condition	Disposition
COS-12442	When a vault migration finishes the work that is contained in its TODO queue, it kicks off a process to calculate the exact count of the number of objects that are migrated as part of the migration. This process of calculating the exact size is performed by each device in the target pool, and can take a long time to complete for large migrations.	

Chapter 6. Supported Hardware Platforms

IBM Cloud Object Storage Appliances

Table 17. Minimum Version of ClevOS Compatible with IBM Hardware Platforms

Product Name	Machine Type (1Yr/3Yr Warranty)	Model	Minimum ClevOS
IBM COS Accesser® 3105	3401/3403	A00	3.8.1
IBM COS Accesser® 4105	3401/3403	A01	3.8.1
IBM COS Accesser® 3110	4958/4957	A10	3.14.4
IBM COS Manager™ 3105	3401/3403	M01	3.8.1
IBM COS Manager™ 3110	4958/4957	M10	3.14.4
IBM COS Slicestor® 2212	3401/3403	S00	3.8.1
IBM COS Slicestor® 2448	3401/3403	S01	3.8.1
IBM COS Slicestor® 3448	3401/3403	S02	3.8.3
IBM COS Slicestor® 2584 (AP-TL-1)	3401/3403	S03	3.8.1
IBM COS Slicestor® 2584 (AP-LS-1)	3401/3403	S03	3.13.1
IBM COS Slicestor® 2212A	3401/3403	S10	3.10.0
IBM COS Slicestor® 12	4958/4957	C10/J10	3.14.4
IBM COS Slicestor® 53	4958/4957	C10/J11	3.14.4
IBM COS Slicestor® 106	4958/4957	C10/J12	3.14.4
IBM COS Slicestor® 92 IBM Cloud Object Storage System™	4958/4957	C10/J15	3.15.5

Note: □ Requires RPQ

Hewlett Packard Enterprise

Table 18. Minimum Version of ClevOS Compatible with Hewlett Packard Enterprise Hardware

Appliance	Model	Minimum ClevOS
Manager Appliance	DL360P Gen8	3.2.1
Manager Appliance	DL360 Gen9	3.5.0
Manager Appliance	DL380 Gen9	3.5.0
Accesser® Device	DL360P Gen8	3.2.1
Accesser® Device	DL360 Gen9	3.5.0
Accesser® Device	DL380 Gen9	3.5.0
Slicestor® Device	SL4540 Gen8	2.9.0
Slicestor® Device	DL380 Gen9	3.5.0

Table 18. Minimum Version of ClevOS Compatible with Hewlett Packard Enterprise Hardware (continued)

Appliance	Model	Minimum ClevOS
Slicestor® Device	Apollo 4200 Gen9	3.6.0
Slicestor® Device	Apollo 4510 Gen9	3.6.0
Slicestor® Device	Apollo 4510 Gen10	3.14.0
Slicestor® Device	Apollo 4530 Gen9	3.6.0

Seagate

Table 19. Minimum Version of ClevOS Compatible with Seagate Hardware

Appliance	Model	Minimum ClevOS
Seagate OneStor®	AP-2584 1 AP-TL-1	3.4.2
Seagate Exos®	AP 5U84-Laguna Seca	3.15.0

Cisco

Table 20. Minimum Version of ClevOS Compatible with Cisco Hardware

Appliance	Model	Minimum ClevOS
Cisco Slicestor® Device	UCS C3260	3.7.4
Cisco Slicestor® Device	UCS S3260 (Single Node)	3.12.0
Cisco Slicestor® Device	UCS S3260 (Dual Node)	3.12.0
Cisco Slicestor® Device	UCS S3260 M5 (56 drive configuration)	3.13.1
Cisco Slicestor® Device	UCS S3260 M5 (60 drive configuration)	3.14.3
Cisco Manager Appliance	UCS C220 M4	3.12.0
Cisco Accesser® Device	UCS C220 M4	3.12.0
Cisco Manager Appliance	UCS C220 M5	3.13.6
Cisco Accesser® Device	UCS C220 M5	3.13.6
Cisco Slicestor® Device	UCS C240	3.13.6

Dell

Table 21. Minimum Version of ClevOS Compatible with Dell Hardware

Appliance	Model	Minimum ClevOS
Dell Slicestor® Device	DSS 7000	3.10.1
Dell Slicestor® Device	R740xd w/ HDD Support	3.14.1
Dell Slicestor® Device	R740xd w/ NVMe Support	3.14.2

Lenovo

Table 22. Minimum Version of ClevOS Compatible with Lenovo Hardware

Appliance	Model	Minimum ClevOS
Lenovo Manager Appliance	X3550 M5	3.10.1
Lenovo Accesser® Device	X3550 M5	3.10.1
Lenovo Manager Appliance	X3650 M5	3.10.1
Lenovo Manager Appliance	SR630	3.13.6
Lenovo Accesser® Device	SR630	3.13.6
Lenovo Slicestor® Device	SR650	3.13.6

Quanta Cloud Technology (QCT)

Table 23. Minimum Version of ClevOS Compatible with QCT Hardware

Appliance	Model	Minimum ClevOS
QCT Manager Appliance	QuantaGrid D51PH-1ULH	3.13.4
QCT Accesser® Device	QuantaGrid D51PH-1ULH	3.13.4
QCT Slicestor® Device	QuantaGrid D51PH-1ULH	3.13.4

Chapter 7. Incompatible Hardware and Firmware with ClevOS

The hardware components running firmware revisions listed below are incompatible with ClevOS due to the possibility of unexpected behavior.

Note: If you have any hardware on this list running the firmware revisions listed, please contact L3 support immediately to create an upgrade plan. You can determine your firmware revisions using the Firmware Report that is found under the Maintenance menu.

Broadcom

Table 24. Broadcom Hardware and Firmware Incompatibility with ClevOS

Type	Model	Firmware affected
RAID Controller	Broadcom MegaRAID 9361-8i	4.650.00-6121

Hewlett Packard

Table 25. HP Hardware and Firmware Incompatibility with ClevOS

Type	Model	Firmware affected
RAID Controller	HP-SL4540 Smart Array	6.64
iLO	HPE SL4540 Gen 8	2.30

IBM Cloud Object Storage Appliances

Table 26. IBM COS Hardware and Firmware Incompatibility with ClevOS

Type	Model	Firmware affected
USM	IBM COS Slicestor®2584 (AP-TL-1) 3401/3403 S03	4.1.7
BMC	A3105, A4105, M3105, S2212A, S2448	1.0.125362, 1.0.135362
BMC	A10,C10,M10	< .97
CPLD	A10,C10,M10	< 1818

Seagate

Table 27. Seagate Hardware and Firmware Incompatibility with ClevOS

Type	Model	Firmware affected
HDD	Seagate ST1000NM0033-9ZM173	SN04

Supermicro

Table 28. Supermicro Hardware and Firmware Incompatibility with ClevOS

Type	Model	Firmware affected
BMC	Supermicro SSG-6048R-E1CR60N	3.60

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