

**APAR:** IZ92144

**Symptom:** If the ITIM GUI is configured to German language, viewing requests for suspended, restored or deleted users does not work properly.

**Note:** To fix this issue locally, unique label must exist for each process type. Kindly follow the below steps to resolve the issue:

Step 1: Go to ITIM\_HOME/data folder.

Step 2: Open Labels\_de.properties file and modify the file for below Request Types as shown in **RED**:

```
processType.MS=Benutzer sperren  
processType.MR=Benutzer freigeben  
processType.MD=Benutzer \u00f6schen
```

To

```
processType.MS=Mehrere Benutzer sperren  
processType.MR=Mehrere Benutzer freigeben  
processType.MD=Mehrere Benutzer \u00f6schen
```

Step 3: Restart ITIM application from WAS console.

The same issue is present for Japanese, Korean, Chinese/China and Chinese/Taiwan languages also. So to fix this issue in these languages, unique label must be added for either "**MS, MR and MD**" process types OR "**US, UR and UD**" process types in the following properties files as done in case for German language. As we are not aware of the languages, unique labels can be decided by the customer as per their convenience.

Japanese: Labels\_ja.properties

Korean: Labels\_ko.properties

Chinese/China: Labels\_zh\_CN.properties

Chinese/Taiwan: Labels\_zh\_TW.properties