## IBM TRIRIGA Version 10 Release 8 Connector for Workplace Health Advisor Fix Pack

## Readme



| Before using this information and the product it supports, read the information in "Notices" on page 5.   |  |
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| This edition applies to version 10, release 8, modification 0.25 of IBM® TRIRIGA® and to all subsequent releases and modifications until otherwise indicated in new editions.                                     |  |
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# Readme File for IBM TRIRIGA 10.8 CONNECTOR FOR WHA

This fix pack updates the IBM® TRIRIGA® product.

A separate package, which requires a few manual steps, can also be used to install WHA. Please review carefully the readmes for both packages to determine which scenario is appropriate for your implementation.



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## **Prerequisites and Supported Products**

To install this fix pack, you must have IBM TRIRIGA Application Platform 3.8 or later and IBM TRIRIGA 10.8 installed.

## What's New in This Fix Pack

The following enhancement is added to IBM TRIRIGA in this package.

| Area of Impact | Description   |
|----------------|---|
| WHA            | TRIRIGA Connector for Workplace Health Advisor provides integration between IBM's Workplace Health Advisor (WHA) and TRIRIGA Reservation Management offerings as part of Watson Works. As part of common return-to-workplace protocols, many enterprises require employees to complete a personal health attestation in order to enter facilities and reserve space for work. This connector smooths the transition from a positive or green pass attestation result from WHA and enables to user to go directly into the reservation app allowing them to reserve workspaces in the designated facility. |

## Installing the Object Migration Package

You must install the IBM TRIRIGA 10.8 WHA object migration package on an existing TRIRIGA 10.8.0 installation. You must have IBM TRIRIGA Application Platform 3.8 or later installed.



Note - The package will overwrite existing objects and any customizations made to those objects. Review the list of objects using the Object Migration tool before you import the package.

#### Procedure

Follow these steps to apply this fix pack:

- 1. Locate the downloaded Object Migration package ZIP file (10.8.0-TIV-PDM-FP025-AUTOMATED-DEPLOYMENT.zip).
- 2. In the Administrator Console, ensure the Object Migration Agent and the Object Publish Agent are running.
- 3. Log in to TRIRIGA as an administrator.
- 4. Go to Tools > Object Migration.
- 5. Click New Import Package.
- 6. Browse for the file downloaded in step 1 and click OK.
- 7. Use the Validate action to verify that the objects can be imported successfully.
- 8. Use the **Import** action to initiate the import process. A notification is sent to the user when the import process is completed.

Next step: Update buildings. There are two values for the Location Status field, Open and Closed. The default value or a blank entry is considered closed.

- 9. Navigate to Home > Tools > Portfolio > Location > Building
- 10. Select the desired building, then scroll to the **Details** section.
- 11. Check the box RTWA Enabled.
- 12. Scroll to the Location Status section and select a value for the Location Status. Click Save.

### Next step: Enter the values for the WHA settings

- 13. Go to Home > Tools > System Setup > General > Application Settings.
- 14. Navigate to Workplace Services Settings by clicking the Workplace Services Settings tab.
- 15. On the Workplace Services Settings tab, scroll to the **Return to Workplace Settings** section. Fill in the following values provided by the Return to Workplace team.
  - Corporate Health and Safety URL: < Optional URL>
  - RTWA Authentication URL: <Provided by WHA team>
  - RTWA URL: <Provided by WHA team>
  - Client ID: <Provided by WHA team>
  - Secret: <Provided by WHA team>

## Information Resources

**IBM Knowledge Center** 

IBM TRIRIGA 10.8 documentation

IBM TRIRIGA Application Platform V3.8 documentation

Access the Knowledge Center to view the product documentation. Topics include product overviews; installation and configuration tasks; instructions for using, administering, and troubleshooting the product; and security information.

## Support

IBM Software Support provides assistance with product defects, answering FAQs, and performing rediscovery. View the IBM Software Support site at <a href="http://www.ibm.com/support/docview.wss?uid=swg21611356">http://www.ibm.com/support/docview.wss?uid=swg21611356</a>.

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